

Dealing with gender violence outside the university environment

As a member of the university community, it is possible that at some point someone will tell you that they are experiencing gender violence outside the university environment, which means the situation cannot be dealt with via the UOC's Protocol for the prevention, detection, handling and resolution of cases of sexual harassment and harassment on the grounds of sex, sexual orientation, and gender identity and/or expression.

This document contains a number of guidelines to help you support this person.

How can I help the victim?



What resources can I offer?

	It is an emergency: the victim or those around them are in imminent physical danger.	It is not an emergency: the victim or those around them are NOT in imminent physical danger.
Catalonia	<ul style="list-style-type: none"> 24-hour specialist helpline for victims of gender violence: phone 900 900 120 or email 900900120@gencat.cat <p>This helpline can put you in touch with a Crisis Intervention Service (SIC) that provides immediate psychological and emotional support, both by telephone and in person, to help victims at critical moments.</p>	<ul style="list-style-type: none"> Specialized Intervention Services (SIE): specialized care and support for women and their children affected by gender-based violence. Care, Recovery and Reception Service (SARA): walk-in centres providing care for victims of gender violence, including children from 0 years old. Women's Help and Information Services (SIAD): information, guidance and legal and psychological advice on women's rights. Women's Help and Information Points (PIAD): local municipal services with information and advice in each district. Resource Finder: https://igualtat.gencat.cat/ca/ambits-dactuacio/violencies-masclistes/recursos-per-a-labordatqe-de-les-violencies-masclistes
Spain	<ul style="list-style-type: none"> Emergency telephone number: 016 / 600 000 016 / 016-online@igualdad.gob.es ATENPRO: telephone service to help and protect female victims of gender violence 900 22 22 92. 	<ul style="list-style-type: none"> Search engine for support and prevention resources in cases of gender violence in all the autonomous communities: https://wrap.igualdad.gob.es/recursos-vdg/search/Search.action
International	<ul style="list-style-type: none"> EU emergency telephone number: 112 Emergencies outside the EU: contact the local police or contact the specialized gender violence helplines advertised on government websites in many countries. 	<ul style="list-style-type: none"> Women's Aid: offers shelter, legal and emotional support to victims of gender-based violence. https://www.womensaid.org.uk OMCT: help for victims of torture and domestic violence, including legal and psychological support. https://www.omct.org UN Women: offers resources to empower women and support victims. https://www.unwomen.org/es Amnesty International: provides legal advice. https://www.amnesty.org